

Support Worker Role Description

Organisation

The Cork Alliance Centre works with individuals released from prison, with the support of both the Probation Service and the Irish Prison Service. The choice for change and the associated choice for desistance from crime is not a once off decision, but rather a complex process of continuous choices to desist from crime. The Centre provides a range of services to support people make a 'fresh start', both in terms of reducing offending and increasing positive participation in individual, family and community life. Facilitating service users as they restore their positive "connections" with their family, friends, community, society and most importantly with themselves is fundamental to the work of the Cork Alliance Centre. Therein, the work of the Cork Alliance Centre relates to activities directed towards facilitating service users to become generally better equipped to manage their lives positively.

Purpose of the Post

Engage in professional support relationships with Service Users to assist in the transition from prison to the community as people move away from offending towards engaging positively in their own life and with family/community. The post holder will work with other members of our support team to provide a person centred service.

Reporting to: Manager

Principal Duties and Responsibilities

- To develop a working relationship with the service users prior to and post release.
- To facilitate and motivate service users in the development, ownership and progression of their personal development plans
- To provide the direct delivery of information, advice and advocacy services.
- To co-operate with other service providers to facilitate the implementation of the personal development plans.
- To develop and maintain appropriate networks and resources to enable the referral of service users to broader mainstream and specialist services
- To work as a member of the programme team to meet the needs of the service users and assist in devising programmes that will address specific needs of service users
- To work collaboratively with the Council, government departments, community and voluntary organisations and significant others to ensure a continuum of care for service user



Phone: 021-455 7878

Fax: 021-455 7880

Web: www.corkalliancecentre.com

*Robert Scott House,
6 Patrick's Quay, Cork City.*

Registered No. 361726

Charity No. CHY 13561

Registered Charity No. 20042608

- To keep clear and comprehensive records of the work undertaken.
- To participate in regular supervision with the line manager, attend staff meetings and professional development opportunities including counselling supervision
- Notification of child abuse in accordance with Children First Guidelines.
- Group co-facilitation
- Promote the Cork Alliance Centre in the wider community
- Other duties as directed

Skills and Experience

- A sense of mission in favour of service users and the work
- Awareness of needs of target group
- Flexible and ability to work on own initiative
- Co-facilitation skills and some counselling skills an advantage
- Team player
- Good communication skills
- Networking skills
- Advocacy skills
- A comprehensive knowledge of services in Cork (including Social Welfare and Housing provisions)
- Qualifications and experience in youth/social work or related fields, with an understanding of addictions
- Ability to maintain personal boundaries
- Own vehicle with full clean driving licence

Roles and responsibilities will grow and develop as the programme does; therefore, the above is subject to change.

Terms and Conditions of Employment

Tenure Initial contact of 1 year, subject to available funding for the post

Remuneration €32,000-€40,490 depending on experience

Health A candidate for, and any person holding the post, must be fully competent and capable of undertaking the duties attached to the post and be in a state of health such as would indicate a reasonable prospect of ability to render regular and efficient service.

Completed C.V. and letter of application demonstrating suitability for the position should be returned to

John O’Riordan, Cork Alliance Centre Chairperson,

- recruitment@corkalliancecentre.com OR
- Cork Alliance Centre, 6 St Patricks Quay, Cork City

Closing date for receipt of applications

5pm Wednesday 13/12/17

Garda Vetting and Prison security clearance is required.

Applications from people with convictions/prison in their past are welcomed.